

Bihar Vikas Mission

Bihar state building construction corporation campus,
Hospital Road, Rajvanshi Nagar,
Patna - 800023

(Regarding RFP Ref. No.: BVM/2015-16/HR 09, Dated: 06/10/2016)

Important Notice

Memo No. BVM/Recruitment-22/2016.....431.....

Dated: - 31/10/2016

It is hereby informed to all concerned that subsequent to responses to queries / suggestions / requests received prior to and during the pre-bid conference published vide Important Notice Memo No. /Recruitment-22/2016/421 dated 26/10/2016; responses to rest of the queries are being appended with this notice for your information.

Apart from changes notified through this important notice and important notice Memo No. /Recruitment-22/2016/421 dated 26/10/2016; rest contents and conditions of NIT Ref. No.: BVM/2015-16/HR 09 dated 06/10/2016 will remain the same unless otherwise specified.

B. Mehrotra
Brijesh Mehrotra 28/10

Member Secretary, Bihar Vikas Mission-cum-
Principal Secretary, Cabinet Secretariat Department

PRE-BID RESPONSES: Bidder should take note of the following points-

S.No	Bidding Document Reference(s) (section number/page)	Content of RFP requiring clarification	Points of clarification	Response of BVM
1	Page 14/pt. 13- Period of Project	This project Shall come into effect on the effective Date of Agreement and shall continue for a period of 3+2 years and unless terminated earlier	As per our understanding also achieved form the Financial bid format the opex cost is to be considered for 3 years, however in the referenced section 2 years extra is stated. Kindly Clarify the timelines for the project	Contract period will be 3 years and 2 year further extendable if required, based on satisfactory performance of successful bidder at the same unit rate.
2	Page 52/ Financial Bid Format	Capturing the current status and progress of BVM across exhaustive social media channels and content	Could you please clarify this respect of the programmes being undertaken by BVM on social media, and which channels are currently in use. Further, what all channels have to be covered by the agency and the nature of traffic that has to be monitored herein. Will qualitative reports be required on the date to analyze the progress of initiatives/ schemes / programmes etc. please clarify	All prevalent popular social media channels will have to be covered by the agency.
3	Page 54/Financial Bid Format	Pt. 1.3 Implementation Phase, Deployment of requisite infrastructure at State Data Center	Is more infrastructure, apart from the stated (i.e 1 Laptop, 1 UPS, 1 Printer, 1 Scanner and 5 Desktops) have to be deployed and maintained in SDC as part of the requirement, please mention the type and quantity of the same	Type and quantity of additional infrastructure is to be assessed by the SDA (bidder).
4	Page 54/ Financial Bid Format	Pt. 11 &12 Monthly e-newsletter	Does Monthly e-newsletter (in both English and Hindi) Support to be provided only once, as the same is mentioned in CAPEX cost? Please clarify!	Point no 1.2.11 Monthly e-newsletter (in both English and Hindi) module is related to module (Software) Development not related to monthly content creation. Point no 1.2.12 Monthly e-newsletter (in both English and Hindi) module stand deleted due to duplicate entry.

Shree
(Beltran)

5	Page 54/ Financial Bid Format	-	We believe that the warranty is mostly offsite. Further, is manpower required to be stationed at the premises during AMC? / Please clarify,	No changes required in RFP.
6	Page 36/ Eligibility criteria	Point 9: The Bidder must have prior experience of implementing at least 2 government project for central/ State /PSU anywhere in India in last 3 years. Each project must be worth at least Rs 25 lakh	This is suggested on context of Government Websites project as compliance to government guidelines NIC/DIT is asked in the project implementation: The Bidder must have prior experience of implementing at least 2 government web development project for central/State/ PSU anywhere in India in last 3 years. Each project must be worth at least Rs 25 lakh. The websites have been developed in compliance to Government guidelines for website project/GLGW	No Changes required in RFP.
7	Page No 37	Agency should have web 3.0 and web 2.0 experience and should demonstrate at least on success story in each where these have been implemented and organizations transformed and got benefited over last 1+ year.	We request Bihar Vikas Mission to relax this criteria of this point form web 3.0 to web 2.0	Bidder must have technical expertise in development of website in web 2.0. Experience in development of website in web 3.0 technologies will be preferred. Evaluation Criteria has been revised accordingly, appended as Annexure A.

[Signature]
(Balkrishna)

Annexure A**8.4 Technical Evaluation (Revised)**

S. No	Particulars	Max Score
1	Experience in Website Development The Bidder should have experience of Website/portal projects for Government/PSU (Involving Web Application Software Development Customization, implementation etc.) in the last five years. Project value each of 25 Lakhs or above. Max 5 Project Considered. 1 Project = 2 Marks	10
2	Experience of MIS development: The Bidder Should have experience of successful web based MIS project implementation in Government/PSU with a project cost each of Rs. .50 Cr or above. Max 3 Project Considered 1 Project Value 0.50 Cr = 2 Marks 1 Project Value 1.00 Cr = 5 Marks	10
3	Experience in Mobile Application Development The Bidder should have experience of implementation of Live Mobile Application Project in M-Governance for Government/PSU (Involving Mobile Apps development, Post Implementation Support etc.). Max 2 Project Considered and Project value each of 25 Lakhs or above. Project value => of Rs. 25 lakhs = 2.5 Marks Project value => of Rs. 50 lakhs = 5.0 Marks Project value => of Rs. 100 lakhs = 10 Marks	10
4	Quality Certification: ISO 9001-2008 + ISO 27001:2005= 7 ISO 9001-2008 + ISO 27001:2005+ISO 14001/CMMi-3 = 10	10
5	The agency must have a minimum of 30 experienced IT professionals on their payroll. Agency having above 30 employee = 3 Marks Agency having above 50 employee = 5 Marks Agency having above 100 employee =10 Marks	10
6	Annual turnover criteria Cumulative annual turnover for the last three financial years from IT Business. Minimum Rs. 200 Lakh. = 4 Marks Each Additional 100 Lakh = 2 Marks	10

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(Electron)

7	CVs of Team Members Marks will be allotted according to the human resource identified, their experience & proposed team composition for BVM website development and monitoring. (Project Manager (5), DBA(3), Content Writer (2)) Marks Weightage 30% Qualification 40% Experience 30% Key Skills	10
8	Approach & Methodology including but not limited to the following: 1. Proposed website design developed for BVM 5 2. Content Management System Solution 3 3. Operations and Maintenance system 2 4. Presentation 5 5. Project Plan 5	20
9	Experience in Web 3.0 and Web 2.0 Experience of developing website in web 2.0 is mandatory and web 3.0 will be preferred. Max 5 Project Considered. Web 3.0 For each project = 2 Marks Web 2.0 For each project = 1 Marks	10
	Total	100

The evaluation of the technical bid will be done on the basis of technical evaluation criteria and scoring pattern. The minimum qualifying mark for opening the financial bid is 70% (70 out of 100).

Accordingly relevant section in the RFP "Agency should have Web 3.0 and Web 2.0 experience and should demonstrate at least one success story in each where these have been implemented and organizations have transformed and got benefited over last 1+ year." mentioned in part b) Essential knowledge and competencies mentioned in section 8.2 Competencies, Essential Knowledge and Experience is revised to "Agency should have Web 2.0 experience and should demonstrate success at least one success story. Experience of demonstrated success story in web 3.0 would be preferred and would be given additional marks in evaluation criteria."

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Joseph
(Beltrami)