



# STATE HEALTH SOCIETY BIHAR



## TENDER NOTICE

for

### **Air Ambulance Service in Bihar during Vidhan Sabha Elections 2015**

Bids are invited from reputed Companies/agencies/Firms station one fully equipped & manned Air Ambulance at Patna/ Gaya airport during election time (exact dates shall be announced later on). In case of any emergency, the Air ambulance will be required to reach the designated place for lifting and bringing patients to identified health facilities for treatment.

The detailed terms and conditions may be downloaded from website [www.statehealthsocietybihar.org](http://www.statehealthsocietybihar.org)). Competent Companies/agencies/Firms are requested to submit the details of their proposal to the SHSB on or before 28/09/2015 by 4.00 P.M. The eligible firms will be required to submit technical and financial bid in sealed cover. All the applications received by due date will be opened at 5:00 P.M. on 28/09/2015 in front of bidders or their representatives. Pre-bid meeting is scheduled to be held at 11:00 AM on 17/09/2015 in State Health Society, Bihar, Sheikhpura, Patna.

For further clarifications, please contact on 9473197721 during official working hours only.

**Executive Director,  
State Health Society Bihar**



## Tender Notice

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### Air Ambulance Services in Bihar during Vidhan Sabha Elections 2015

#### **1. Background:**

Bids are invited from reputed Companies/agencies/Firms to station one fully equipped & manned Air Ambulance at Patna/Gaya airport during Vidhan Sabha election time (exact dates to be announced). The exact days of requirement of services will be communicated to the selected service provider. In case of any emergency, the Air ambulance will be required to reach the designated place for lifting and bringing patients to identified health facility (anywhere in India) for treatment. For elections in naxal-affected area, air ambulance will be required for three days (one day before the polling day, on polling day and one day after polling day). For non naxal-affected area, air ambulance will be required on the day of polling only.

Eligible and qualified bidders are requested to submit their technical and financial bids (in separately sealed cover) placed in outer envelope duly marked to the SHSB on or before 28/09/2015 by 4.00 P.M. The technical bids shall be opened at 5:00 P.M. on 28/09/2015 in presence of bidders/ their representatives. Thereafter, the financial bids of technically qualified bidders shall be opened at date and time notified separately to such bidders. For further clarifications, please contact 9473197721 during official working hours only.

#### **2. Introduction:**

Air Ambulance is a service, wherein a patient under critical or bedded condition is transferred from their home site to other location for medical treatment on an aircraft that has emergency facilities on board. Air Ambulance will be fully equipped with ICU facilities (Ventilator/Oxygen) etc to ensure safe and effective treatment of patients during the flight, or up to the time they reach their destination. No matter what the condition of the patient is, and where they are supposed to be shifted, agency needs to do their best to airlift such patients and make them reach at a safer place, as quick as possible. Also, the air ambulance should be equipped with cargo doors to enable easy movement of strictures and other instruments.

Air Ambulance should include the following:

- Portable Emergency Ventilator
- Resuscitation Kit with Ventilator
- Emergency Kit with Ventilator
- ECG Machine
- Oxygen cylinder
- Wheel Chair Stretcher
- Scoop Stretcher
- Folding Stretcher
- Auto Loading Ambulance Stretcher
- Electrical Suction Pump
- Portable Patient Monitor
- Automatic External Defibrillator
- Any other instrument deemed necessary for transportation of critically injured/ ill patient

#### **3. Eligibility Criteria:**

- Bid Security only in form of Demand Draft of Rs 50,000/- (Rupees fifty thousand only) in favour of "Executive Director, State Health Society, Bihar", payable at Patna from any Nationalized / Scheduled commercial Bank.



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- Bidder should be registered/ incorporated in India (Relevant documents should be submitted)
- Bidder should have valid PAN card (Photo copy of the same should be submitted)
- Bidder should have past experience for running Air Ambulance Services in India/ Abroad for last 2 years (Relevant documents need to be submitted)
- Bidder should submit last 3 (three years) audited annual report, balance sheet, profit & loss statements of Financial year 2013-14, 2012-13 and 2011-12
- Bidder should submit last 3 (three years) Income Tax Return (ITR) for the Assessment year 2014-15, 2013-14 and 2012-13
- VAT / Service Tax Registration of the bidder.
- Bidder should not be blacklisted by any state government, department of government of India/ any PSUs.

#### 4. Scope of Work:

The service provider is required to provide Aircraft in form of Air Ambulance .Air Ambulance may be used for transferring patients to any location in the country as referred by specialists

Once the call is received and informed about the medical condition of the patient needed to be airlifted, the Agency needs to inform/alert their medical team that studies the patient's medical history and prepares an action plan.

Onboard every air ambulance, there will be at least 2 highly qualified doctors or else one doctor & one paramedic to ensure proper medical assistance is given to the patient on board. All doctors & paramedics should have undergone rigorous training for emergency rescue operations, flight safety operations etc. The team may include Cardiologist, Neurologist, Anesthesiologist, Orthopedic, Critical Care consultants. The Agency will be responsible for arranging replacement of air ambulance in time in case of any malfunctioning or case of non-functionality. Failure to do so will attract cut in payment as well as levy of penalty as decided.

**Time Limit:** Patient should be air borne within 25 minutes of the call received.

The Service Level Agreement (SLA) will be decided at the time of signing the contract.

#### 5. Financial Offer Format:

The Bidder is required to provide financial bids (inclusive of all types of taxes) for Air Ambulance. The interested agency is required to fill the following tables:

**Table A: Financial Offer for Air Ambulance for one day**

Sr. No.	Description	Unit (for evaluation purpose only)	Quantity	Unit Price	Total Bid amount inclusive of all eg taxes/surcharge, etc if any (Rs.)
a	b	c	d	e	f = d X e
I	Charter cost for fully equipped Air ambulance from origin to Patna/Gaya Airport and return	1 Day (on 24 hours basis)	1	Rs. _____	Rs. _____
II	Per hour flying cost <sup>1</sup> (applicable only when deployed)	1 Hour	3 <sup>2</sup>	Rs. _____	Rs. _____
III	Halt charges of crew and medical team including all medical equipments	1 Day	1	Rs. _____	Rs. _____
IV	Handling, airport charges, any other charges	1 Day	1	Rs. _____	Rs. _____

<sup>1</sup> Charges shall be paid only for actual deployment of services.

<sup>2</sup> For purpose of evaluating variable cost, a minimum of 3 hours has been taken.



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V	Total Bid Amount (I+II+III+IV)	Rs. _____
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**Table B: Financial Offer for Air Ambulance for three days**

Sr. No.	Description	Unit (for evaluation purpose only)	Quantity	Unit Price	Total Bid amount Inclusive of all eg taxes/surcharge, etc if any (Rs.)
a	b	c	d	e	f = d X e
I	Charter cost for fully equipped Air ambulance from origin to Patna/Gaya Airport and return after third day	3 Days (on 24 hours basis)	1	Rs. _____	Rs. _____
II	Per hour flying cost <sup>3</sup> (applicable only when deployed)	1 Hour	3	Rs. _____	Rs. _____
III	Halt charges of crew and medical team including all medical equipments	3 Days (on 24 hours basis)	1	Rs. _____	Rs. _____
IV	Handling, airport charges, any other charges	3 Days (on 24 hours basis)	1	Rs. _____	Rs. _____
V	Total Bid Amount (I+II+III+IV)				Rs. _____

**Note:**

- (i) The service provider will be paid as per actual number of days and actual number of hours deployed.
- (ii) The price bids should be inclusive of all charges and all types of taxes. No extra charge will be paid to the bidder in addition to the charges mentioned in table above.
- (iii) Bidder is required to fill shaded portion of both Table – A and Table – B.

**6. Evaluation Criteria:**

After opening Part 1 the Technical Committee will evaluate the bids and the eligible and qualified bids will be considered for financial bid opening. The Bidder quoting lowest 'Total Bid Amount' - sum of Table – A (V) and Table – B (V) as per tables above will be considered as L1 and will be awarded the contract. The selected bidder will be required at the time of signing of the Contract Agreement to submit Performance Bank Guarantee of 5% of total contract value valid for at least 60 days beyond the completion of all contractual obligations. After signing the Contract if the selected Agency failed to start the job as agreed, or any failure to abide by the terms & conditions, the Performance Security shall be forfeited by cancelling such award.

**7. Instruction to Bidders:**

- (a) Bidder shall submit their bids in Two PARTS, each in a separate sealed envelope super-scribed with the RFP document number, due date, time, and Project name.
- (b) PART-I: The envelope marked as 'Part-1 - Technical Bid' should contain all the supporting documents in support of eligibility requirements stated in para 3 above. Filling up prices in Part I will render the bidder disqualified. All documents should be properly stamped and signed on each page.
- (c) PART-II: Original copy of FINANCIAL BID as per the Format given in para 5 above with full price details. Envelope needs to be super scribed as "Financial Bid".


<sup>3</sup> Charges shall be paid only for actual deployment of services



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- (d) The envelopes containing Part-I & Part-II, of offer shall be enclosed in a larger envelope duly sealed and marked as "**Tender for Air Ambulance Services in Bihar during Vidhan Sabha Elections 2015**" and a statement "To be opened by addressee only" and the name and address of the Bidder.
- (e) Both the 2 envelopes shall be put in an OUTER COVER sealed and addressed to the Executive Director, State Health Society to the following address: **Executive Director, State Health Society, Bihar Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014.**
- (f) The outer and inner envelopes shall indicate the name and address of the bidder to enable the bid to be returned unopened in the case it is declared "late" pursuant, and for similar purposes. If the outer envelope is not sealed and marked as above, SHSB will bear no responsibility for the misplacement or premature opening of the Bid.
- (g) Only detailed complete bids in the form indicated above received prior to the closing time and date of the bids shall be taken as valid. Bids sent through Fax/e-mail will not be acceptable. Bids are liable for rejection if they don't comply to the above norms regarding sealing, signing and proper packing.
- (h) Bid security of unsuccessful bidders will be returned without any interest on completion of tender process. Bid security of successful bidders will be returned without any interest at the time of signing the contract with service level agreement and upon submission of Performance Bank Guarantee.
- (i) State Health Society, Bihar reserves the right to modify, alter, and cancel the tender at any stage without assigning any reasons without any liability towards the bidder.

  
Executive Director  
State Health Society, Bihar